

# Martock Community Partnership

## Local Community Plan 2012

**Public Meeting**  
**Martock Primary School**  
**10<sup>th</sup> November 2011**  
**7-9pm**



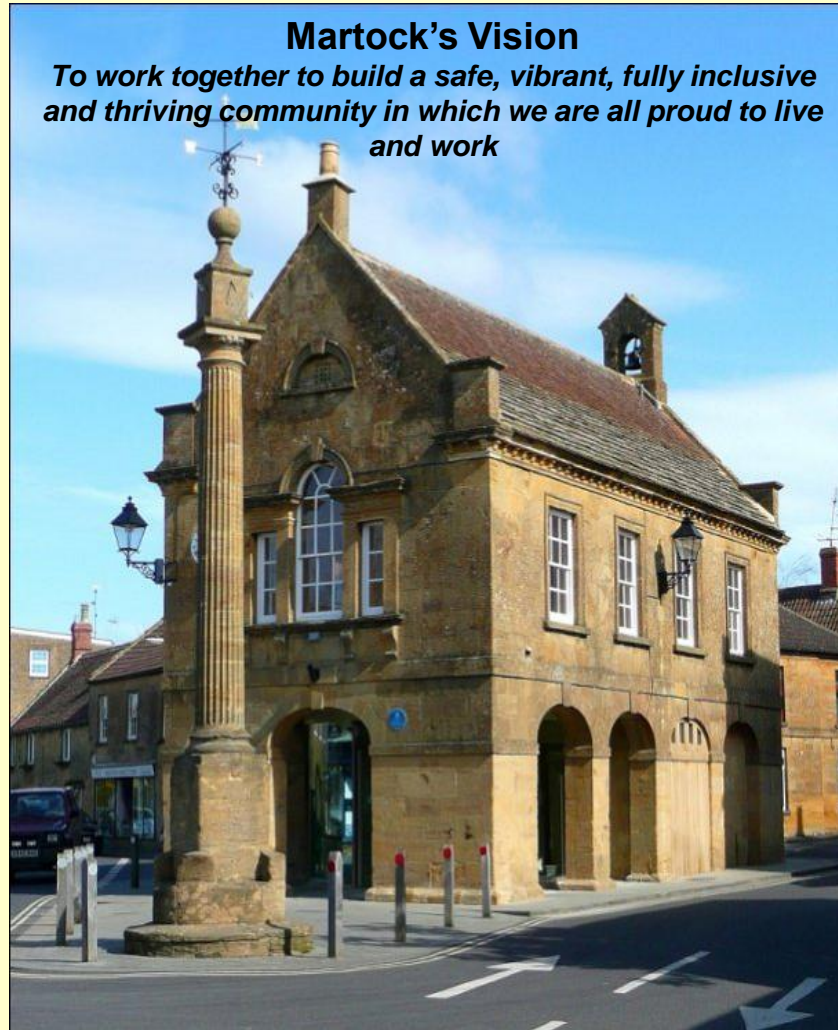
**Martock Community  
Partnership**



# Local Community Plan 2012

## Martock's Vision

*To work together to build a safe, vibrant, fully inclusive and thriving community in which we are all proud to live and work*



**Martock Community Partnership**



# Purpose of the Meeting

To explain the background to the revision of the current plan and to invite comment on the proposed projects before publication of the 2012 Plan in the New Year



# Agenda

1. Why we need to refresh the current community plan
2. Vision and planning themes
3. What have we achieved during the past 5 years?
4. What is outstanding?
5. Workshops, consultations and the community survey
6. The projects and questions
7. The way ahead



# M3CP Core Partners – The Steering Group

**John Bailey**  
Vicky Breeze

Graham Middleton  
Charlotte Jones  
Teresa Oulds

**Mark Evans**

Jackie Martin  
Liz Burke

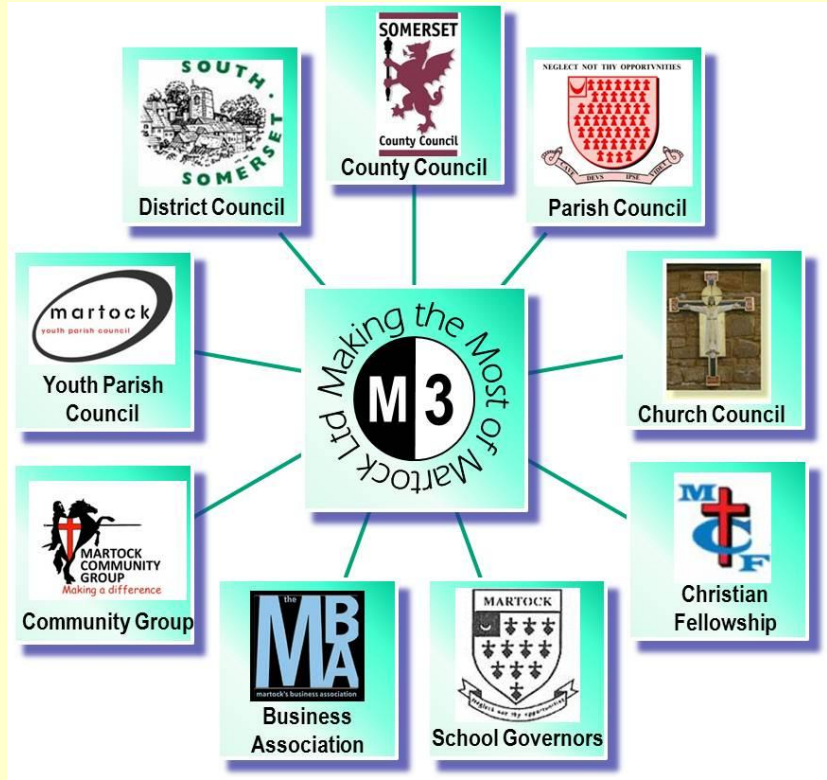
Tom Walsh

**Roger Powell**  
Patrick Palmer

Jennifer Symonds  
Martin Turner

Adam Spike  
**Kathy Maple**

Elizabeth Powell



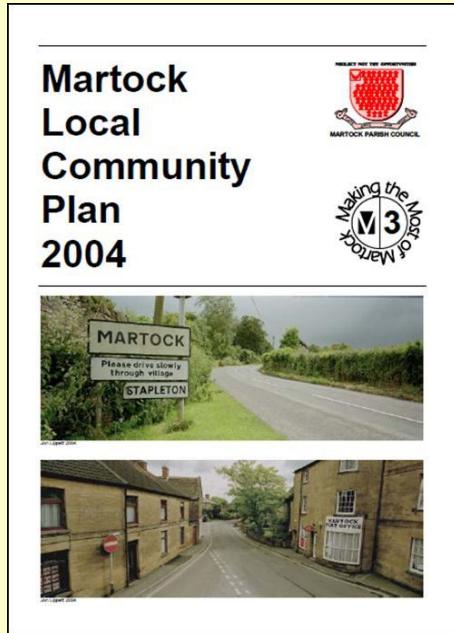
Keith Beattie, **Roger Powell**, John Marshall



**Martock Community Partnership**



# Rolling Action Plan



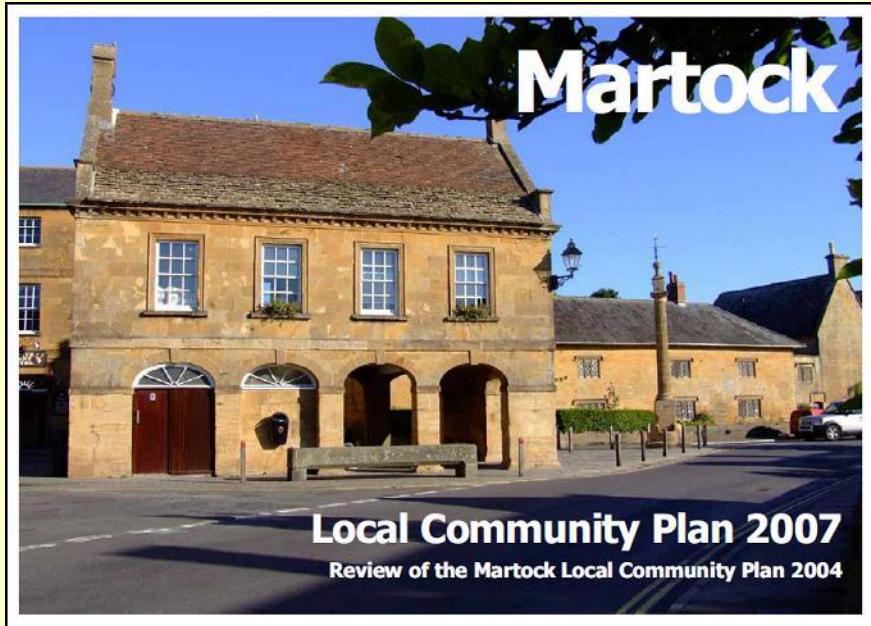
A 5 year rolling action plan for the Parish of Martock that will identify and implement our long term vision for the development of the area and its community. The plan will cover the facilities and services that are important to us, our key needs and priorities and how we are going to turn our vision into reality.



**Martock Community Partnership**



# 2007 Plan



## Strengths

- Review of 2004 actions
- Included research on economic sustainability (RDA support - business survey, etc)
- Action Plan

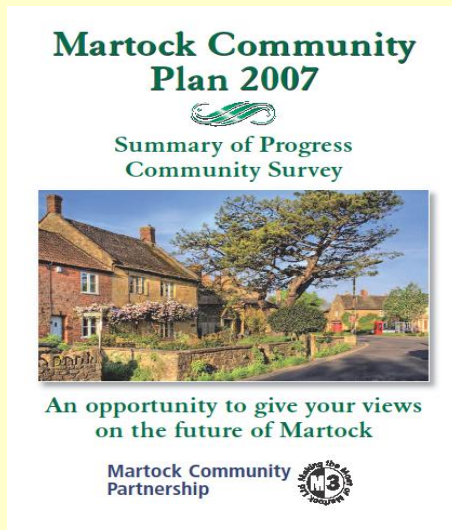
## Weak points?

- Strategic enough?
- Businesses
- Older people
- No general/household survey

# What have we achieved during the past 5 years?



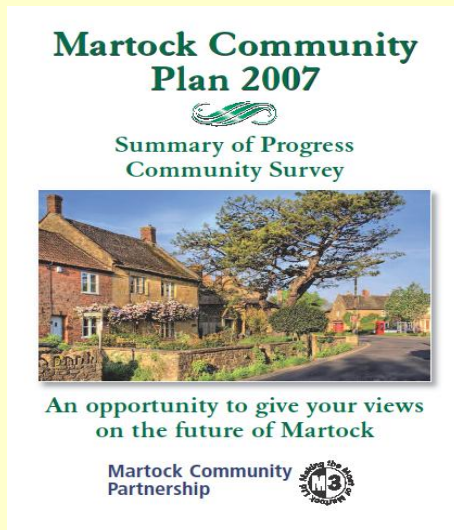
- ✓ Precinct car park improvements
- ✓ Precinct pedestrian area enhancements
- ✓ Traditional lighting in Church Street
- ✓ Recreational ground developments, including Bracey Road
- ✓ Installation of hamstone village gateways
- ✓ Market House refurbishment and creation of volunteer-run Community Office
- ✓ Refurbishment of Youth Centre
- ✓ Appointment of full time Youth Development Officer
- ✓ Setting up of Youth Parish Council
- ✓ Establishing Martock Primary School as a Community school



# What is outstanding?



- Develop the local economy/business forum
- Improve the Parish Hall
- Extend the neighbourhood watch scheme
- Set up and take forward a Martock Environmental Group
- Open a mobile cinema/film club
- Re-design the website
- Develop a welcome pack for new residents
- Build a new youth centre
- Provide local learning provision

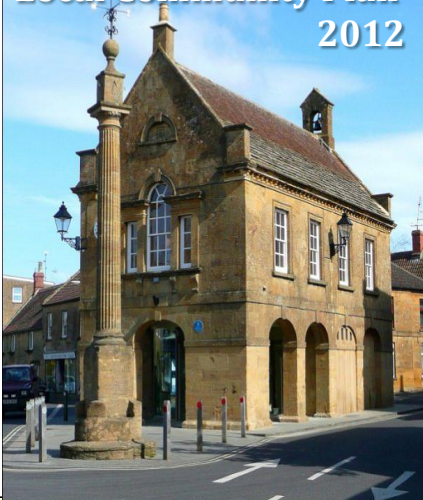


# Schedule to produce refreshed plan

Martock  
Local  
Community  
Plan  
2004



Martock  
Local Community Plan  
2012



Martock

Local Community Plan 2007

Review of the Martock Local Community Plan 2004

- M3CP Local Community Plan Workshop April 2010
- Public Workshop September 2010
- Public Household Survey October-December 2010
- Focus Group Consultations January, February, March 2011
- Public Meeting November 2011
- Publish 2012 Plan February 2012
- District Council Core Strategy Consultation January 2012?

# Vision and Planning Themes

## Martock's Vision

*To work together to build a safe, vibrant, fully inclusive and thriving community in which we are all proud to live and work*

Safe	Vibrant	Fully Inclusive		Thriving
Community Safety	Culture and Environment	Connecting Martock	Youth Provision	Living, Learning and Livelihoods



# Public Responses



# Local Community Plan Workshop 16<sup>th</sup> September 2010



## RESULTS OF THE M3CP PUBLIC MEETING WORKSHOP HELD IN MARTOCK SCHOOL ON 16<sup>TH</sup> SEPTEMBER 2010

*The aim of the evening was to explain briefly the workings of Making the Most of Martock Community Partnership (M3CP) and then discuss in a workshop environment how best to take forward key issues for inclusion in the Local Community Plan 2011-2016*

### The Key Issues

Older People  
Youth  
Environmental Issues  
Businesses in Martock  
Housing  
Traffic/Highways  
Local Community Survey  
Crazy Ideas

The results shown on pages 2-11 are just part of the process to produce the revised Local Community Plan to be published in April 2011. The next step is to distribute the Local Community Survey in October 2010

1 of 11

- More activities for older people
- Smarten up the trading estate
- Plant trees and shrubs
- Set up a working party to consider traffic problems
- More allotments
- Improve the Martock shopping experience
- Improve bus services
- Traffic route restrictions/diversions
- Life long learning – classes
- Work experience for the unemployed

# Consultation Events

## Martock Community Partnership Consultation Event

### Businesses and the Precinct



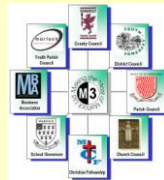
**Saturday 8<sup>th</sup> January**  
11am – 1pm  
The Market House

Please drop in for coffee and let us hear your thoughts on Businesses and the Precinct

This Focus Group session will be led by Roger Powell, Chair of the Parish Council supported by Councillor John Bailey, other members of the Parish Council and members of M3CP

## Martock Community Partnership Consultation Event

### Young People and Families in Martock



**Saturday 12<sup>th</sup> February**  
11am – 1pm  
The Market House

Please drop in for coffee and let us hear your thoughts on young people and families in Martock

This Focus Group session will be supported by Chris Bell from the Parish Council, The Reverend David Gent and Charlotte Turner from All Saints' Church, Richard Coles Youth Pastor from Martock Christian Fellowship, Clair Cruwys Youth Parish Council, Christopher Price Chair of M3CP and other members of the Parish Council and members of M3CP

## Martock Community Partnership Consultation Event Older People



**Saturday 12<sup>th</sup> March**  
11am – 1pm  
The Market House

Please drop in for coffee and let us hear your thoughts on the needs of Older People in Martock

This Focus Group session will be supported by Roger Powell Chair of the Parish Council, The Reverend David Gent, Elizabeth Turner, Win Riddiford, Christopher Price Chair of M3CP and other members of the Parish Council and members of M3CP

# Community Survey: October - December 2010

5.2 What type of housing is needed in Martock? Tick below all that apply:

- Affordable housing  
  Low-cost renting  
  Homes with renewable energy  
 Executive homes  
  Starter homes  
  Improvements to existing homes

5.3 How satisfied are you with:

	Totally satisfied	Fairly satisfied	Neither satisfied or dissatisfied	Fairly dissatisfied	Totally dissatisfied
Local job opportunities					
Types of shops					
Local learning opportunities					
Local health provision					

What recommendations do you have? .....

5.4 What support could be given to businesses to help them develop?

.....

.....

## 6 Other Issues

6.1 Are there any other issues you would like to raise? Please comment!

.....

.....

.....

You do not have to complete the details below, but if you would like to engage in any issues you have raised then please complete this section.

Name .....

Address .....

Post Code ..... Phone Number .....

### Where to take your Survey

Please drop your completed survey into one of the collection boxes located in the Library, Martock News, Paul's, Martock Primary School, Bower Hinton Stores, All Saints' Parish Church, the Co-op, the Market House.

**The closing date is 17 December 2010**

Thank you for taking the time to complete this survey, the results of which will be made available during February 2011.



## Martock Community Partnership Local Community Survey 2010 (Martock on Line Version)

An opportunity to give your views on the future of Martock. This survey has been sent to every household within the Parishes of Martock, Ash, Kingsbury Episcopi and Long Load.

**Want to win £50, £25 or £10?** Then complete this survey! All completed surveys will be entered into a raffle. Enter your password (up to 6 letters) and a number between 5000-5999 in the box on the right and remember them! The three winning numbers will be published in the window of the Market House Information Centre on 7 January 2011 and in the March edition of The Leveler with details on how to claim your prize.

Password:  
No:

Although only one survey has been sent to each household, should you wish to complete further copies for your household then please do so. Copies are available in the Market House or you can fill in the survey at: [www.surveymonkey.com/s/martocksurvey](http://www.surveymonkey.com/s/martocksurvey)

Please tick the boxes and add your comments in the spaces provided.

Please tick your age group and sex and insert your full Post Code (for statistical purposes only).

16-20	20-25	25-35	35-45	45-55	55-65	Over 65	Male	Female	Full Post Code

## 1 Community Safety

1.1 How satisfied are you that Martock is a safer place now than in 2007?

Totally satisfied	Fairly satisfied	Neither satisfied or dissatisfied	Fairly dissatisfied	Totally dissatisfied

1.2 Are you satisfied with the policing presence in Martock?

Totally satisfied	Fairly satisfied	Neither satisfied or dissatisfied	Fairly dissatisfied	Totally dissatisfied

1.3 What further initiatives would you like to see introduced to tackle crime, vandalism and anti-social behaviour?

.....

.....

## 2 Culture & Environment

2.1 What are the three areas of Martock that make you least proud?

.....

.....

.....

## Martock Community Plan 2007



### Summary of Progress Community Survey



An opportunity to give your views on the future of Martock

Martock Community Partnership



# Results of the Survey

32 questions (19 tick responses, 13 written responses)

Results available on Martock on Line

1,800 written comments received

Scrutinised by South Somerset District Council

67% of responders were over 55

57% of responders were female

50% of responders were dissatisfied or totally dissatisfied with the policing presence in Martock

71% of responders felt fairly or well informed about issues/initiatives in Martock

55% of responders believed the Parish hall met Martock's needs

62% of responders believed Martock needed a new Youth Centre

75% of responders said that Martock could not sustain more housing

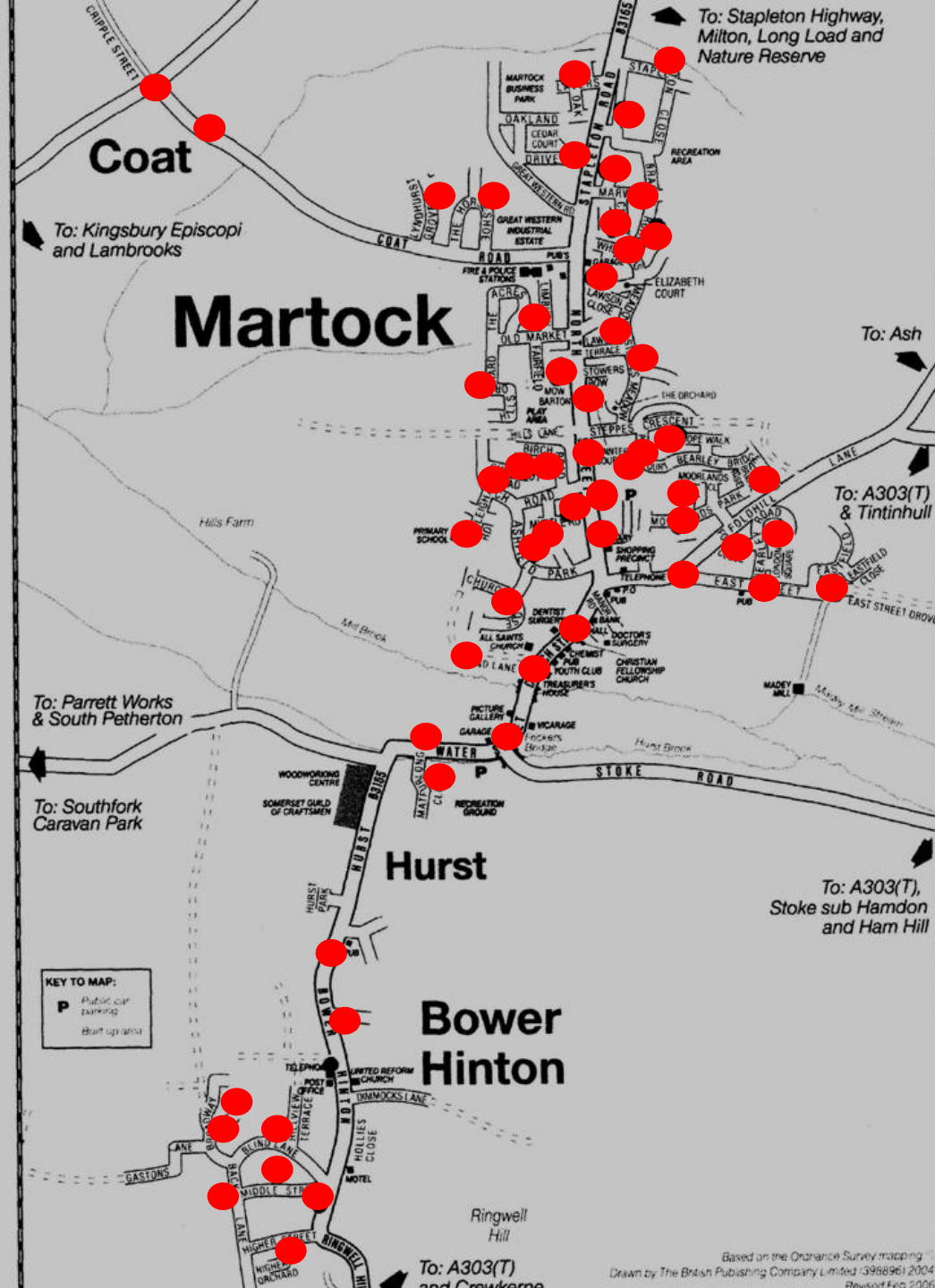


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# Geographical Spread of Responses

● = Post Code



# What further initiatives would you like to see introduced to tackle crime, vandalism and anti-social behaviour?

More **police visibility** including Community Police Support Officers

More neighbourhood watch schemes

Better police communication - quicker response times etc

More police engagement with the community

More CCTV and better lighting especially in the car park/shop area

More activities for young teenagers

Greater measure of parental responsibility for children

More effective penalties for crime/anti social behaviour

*Total Number of Comments 171*



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# What are the three areas of Martock that make you least proud?

The poor state of the precinct

Traffic congestion and poor parking

The George Inn

Litter and rubbish

The state of North Street

The state of the trading estate

Recreation grounds/playgrounds – Bracey Road

Dog fouling

The state of roads, pavements and gutters

Anti social behaviour and related issues

*Total Number of Comments 394*



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# What if anything should we do about traffic/road networks within Martock?

Ban or divert heavy lorries from Martock/Bower Hinton except deliveries

Build a relief road or ring road

Restrict on-street parking

Reduce speed limits in Martock

Make Stoke Road the main B road into Martock

Pedestrian crossings at Stoke Road and Treasurer's House

No more housing; roads can take no more traffic

Need a special survey/analysis on the whole issue

*Total Number of Comments 182*



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# What improvements could we make to ensure that Martock is a more attractive and interesting place in which to live and to visit?

Improve the appearance of Martock; more flowers, flower beds, trees and shrubs

Encourage more attractive shops; better variety

Clean up the industrial estate

Develop George Inn as an attractive and welcoming pub/restaurant

More places in which to eat and drink

Better information on line

A mobile cinema

More community events

Better signage

Reduce vandalism

Involve youngsters in the community

No more housing

Reduce congestion, reduce lorry traffic

Resurface pavements

Total Number of Comments 143



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# Are there any other issues relating to culture and the environment that need to be addressed?

Improve public footpaths and pavements

Replace or re-design the Parish Hall

More dog litter bins to reduce dog fouling

A targeted vision for young people

A better community attitude; there is a lack of culture in Martock

More activities: gym, film nights, more events in Parish Hall

Reduce speed limits and reduce traffic

Better transport links

Employ park wardens

The railway end of Martock is dying

Protect the library

*Total Number of Comments: 90*

# What else could we do to improve community links within Martock and the surrounding area?

More connecting buses and Sunday and evening buses

Better information flow; notices, website, diary of events etc

More public meetings and community events

*Total Number of Comments: 103*



# What additional provisions and facilities would you like to see in Martock?

More activities for older people

Film shows

More social events in the community buildings

More youth facilities/activities

A better choice of shops

More clubs, activities and societies

Bus shelters in Martock

Retain our library

*Total Number of Comments: 107*

# Do you think the Parish Hall meets Martock's needs? If not, how could community facilities be improved?

Need a sports hall; a modern 21<sup>st</sup> Century building

Complete revamp of Parish Hall; very old and tatty

New, bigger, better!

Sort out the kitchen

New building on the rec as originally planned

The Multi Use Community Facility (MUCF) should have been completed in line with referendum

Combine the two halls (Parish hall and MCF building)

Need more rooms – difficult on present site

Continue dialogue with interested parties to find a solution

Adjacent villages have much better facilities

*Total Number of Comments: 90*



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# What recommendations do you have for local job opportunities, types of shops, local learning opportunities and local health provision?

Younger people need more opportunities to stay in village

More effort into getting empty trading units into action

Develop a business strategy for Martock to attract shops/facilities

Too many charity shops and hairdressers. Need a better variety of quality shops

More competition for the Co-op; need another supermarket

Greengrocer, fruit shop, deli, antique shop, good clothes' shop

Look after northern end of Martock; food store and shops

Encourage a range of businesses in Martock – more jobs

Suitable evening classes; use the school. Computer classes

Change Surgery booking system. Frustrating, inefficient. Pre-book

Surgery hours should be extended and should open on Wednesday pm and at week-ends

*Total number of comments: 100*



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# What support could be given to businesses to help them develop?

Fair business rates

Local people to use their local businesses

Use local shops rather than Yeovil shops

Free/cheaper advertising space – Use Martock on Line

Reduced rent; cap on rents for retail purposes

Formation of a strong business association

A business strategy

*Total number of comments: 90*



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# Are there any other issues you would like to raise?

Deal with anti social behaviour

Lack of Police presence

Too much traffic

Car park lighting in the Precinct; Precinct is unfriendly

Social/economic divide between North Martock and the rest of Martock

No more houses

Bus shelters required

Martock Parish Hall is a disgrace

More care for the elderly

More community integration

*Total number of comments: 250*

# Agenda

1. Why we need to refresh the current community plan
2. Vision and planning themes
3. What have we achieved during the past 5 years?
4. What is outstanding?
5. Workshops, consultations and the community survey
6. The projects and questions
7. The way ahead



# Vision and Planning Themes

## Martock's Vision

*To work together to build a safe, vibrant, fully inclusive and thriving community in which we are all proud to live and work*

Safe	Vibrant	Fully Inclusive		Thriving
Community Safety	Culture and Environment	Connecting Martock	Youth Provision	Living, Learning and Livelihoods





# Community Safety



**Martock Community Partnership**





# Community Safety

## Vision

Martock will be a safe place in which to live and work by day and night, in which:

- there is adequate policing and detection of crime
- local prevention measures ensure that crime, vandalism and anti-social behaviour are kept to as low a level as possible
- the community recognises its responsibility for reporting and reducing crime

**Speedwatch**  
*Completion by 2012*  
 Under the auspices of the Police and with the support of local volunteers introduce and manage a Community Speedwatch team utilising a radar speed gun and associated equipment

**Electronic Speed Signs**  
*Completion by 2012*  
 Purchase and install 'mind your speed' electronic signs on the main village approaches



# Community Safety

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**Neighbourhood Watch Scheme**  
*Completion by 2012*  
 Consolidate and expand the existing neighbourhood watch scheme to provide high quality cover for the whole community

**Traffic Congestion**  
*Completion by 2012*  
 Engage with local agencies and the community to study congestion issues and implement a scheme to reduce the general level of congestion within the village whilst still retaining 'traffic calming' through offset street parking



# Culture and the Environment



**Martock Community Partnership**



# Culture and the Environment

## Parish Hall Refurbishment

*Completion by 2013*

Complete upgrade of the Parish Hall interior to 21st century standard, including improved access and energy efficiency, to meet the needs of existing and future users

## Precinct Lighting and Further Improvements

*Completion by 2013*

Low level lighting on the walkway between the precinct and Vincent Way, and up-lighting in the Precinct area to make it more attractive at night. Shop front improvements in partnership with the owners

## Vision

Martock will be a distinctive, attractive and interesting place to visit and live, where:

- community involvement is supported by adequate facilities for clubs, groups, societies, associations and cultural events
- the community is proud of its heritage and works to preserve it
- continuous improvement is sought in the sustainment of resources and in the state of the rural and urban landscape



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# Culture and the Environment

## Recreation Ground Pavilion Facilities

*Completion by 2015*

New or upgraded pavilion facilities on Stoke Road recreation ground, including more changing rooms and the provision of public toilets

## Recreation Ground Perimeter Track

*Completion by 2013*

Extend the perimeter track to cover the full circumference of the recreation ground, including seating, landscaping, fitness stations and an outdoor gymnasium

## Mobile Cinema/Film Club

*Completion by 2013*

Start a regular mobile cinema and/or film club to provide local quality evening entertainment

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# Culture and the Environment



## Annual Street Party

*From 2012*

Hold the 'Bean Feast' street party as an annual event and progressively increase it in size and quality

## Martock/Ash Footpath and Cycle Route

*Completion by 2015*

Provide safe walking and cycle routes between Martock and Ash, particularly for school children

## Growing for the Future

*Completion by 2014*

Provide more land and opportunities for growing flowers and trees, such as bulb planting, green space improvements, more allotments, a village farm, a community woodland

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**Martock Community Partnership**





# Culture and the Environment



## A Tidier Martock

*Commencing 2012*

Commence an 'adopt a road' scheme with community 'clean up' events to clear litter from approach roads and footpaths and repaint the road signs to improve pride in the environment

## Improve Retail Facilities at the Northern End of Martock

*Completion by 2015*

Encourage the appropriate development of shops and businesses at the northern end of Martock to meet the needs of the large number of people that live there

## Activities in the Precinct

*Ongoing from 2012*

Instigate a series of cultural activities in the Precinct on non Market Saturdays

## Vision

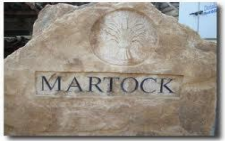
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**Martock Community Partnership**





# Connecting Martock



Martock Community Partnership





# Connecting Martock

## Vision

Martock will recognise its status as a Market Town, in which:

- a village atmosphere is retained
- there are available and accessible connections to local services and to local towns and villages
- first class communication networks keep residents informed and advised, to meet family, social, business and leisure needs

**The Website**  
*Completion by 2012*  
 Re-design the website and promote greater use of the facility

**Market House Information Centre**  
*Completion by 2012*  
 Produce a leaflet to explain what the Market House Information Centre can offer in terms of advice and facilities

**Martock Newsletter**  
*Completion by 2012*  
 Production of a monthly/fortnightly newsletter with a link to the web site – 'What's on in Martock?' It would include facilities, activities and events in Martock





# Connecting Martock

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**Bus Services**  
*Completion by 2012*  
 Undertake a review of bus services with a view to improving connections and late evening and week-end schedules

**Facilities for Cyclists**  
*Completion by 2013*  
 Carry out a review of cycle routes/links within the ward of Martock

**Welcome Pack**  
*Completion by 2012*  
 Re-design and publish a new, all inclusive welcome pack booklet for new residents, which is readily available in the Information Centre, Library, Estate Agents and linked to the Martock on Line website



# Connecting Martock

## Vision

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- first class communication networks keep residents informed and advised, to meet family, social, business and leisure needs

**Bus Shelters**  
*Completion by 2013*  
 Erect bus shelters in Martock

**Superfast Broadband**  
*Completion by 2015*  
 Ensure that Martock is one of the first rural communities in Somerset to receive superfast broadband under the “Connecting Somerset” project, for the benefit of our local businesses and residents



**Martock Community Partnership**





# Youth Provision



**Martock Community Partnership**





# Youth Provision



## Growing Project

*Completion by end 2011 (ongoing)*

Complete renovation of Youth Club garden and develop growing projects including produce to be sold by members of the Youth Club. Seek to develop partnership with Martock Primary School Gardening Club/Forest School

## Publicity

*Ongoing*

Youth Parish Council to produce an information leaflet to go out to all households and the Market House Information Centre detailing all the projects undertaken by the Youth Club, highlighting the improved facilities for young people and detailing and detailing future opportunities

## Campaigns Aimed at Eradicating Anti-social Behaviour

*Completion by 2012*

Youth Parish Council to design a campaign to discourage young people from dropping litter, using bad language, intimidating families in play areas, the precinct and other public areas

## Vision

Martock will be a community which values, supports and cares for its young people, in which:

- they are offered a voice in decision-making
- they are provided with a wide range of accessible formal and informal youth facilities
- strong links are maintained with their local schools



**Martock Community Partnership**





# Youth Provision



## Create Internet Café Sessions

*Completion by 2013*

Youth Parish Council to research and develop internet café sessions based at the Youth Club and potentially other venues

## Develop Inter-generational Relations

*Ongoing*

Development of activities at the annual Street Fair in conjunction with local school councils, Parish Council and various local clubs

## Youth Centre

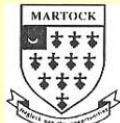
*Completion by 2015*

Following a realistic options appraisal, provide a new youth centre that will meet the future needs of Martock for youth provision in a cost effective manner

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- they are provided with a wide range of accessible formal and informal youth facilities
- strong links are maintained with their local schools



**Martock Community Partnership**



# Living, Learning and Livelihoods



**Martock Community Partnership**



# Living, Learning and Livelihoods

## Vision

Martock will develop a sustainable economy, within which there is:

- An active and engaged business community
- Adequate employment that supports a range of skills and needs
- Support for business initiatives
- Enough affordable housing
- Enhanced opportunity for local learning
- An inviting environment for tourists and visitors

## Neighbourhood Plan

*Completion by 2013*

In line with the Localism (Act) produce a Neighbourhood Plan for Martock that sets out the framework for change within the Parish over the next 10 years

## Housing Policy

*Completion by 2013*

Whilst there is no requirement for any large scale housing development any new builds should as a matter of policy consist of affordable and sustainable housing whilst at the same time encouraging greater fuel efficiency for existing homes

## Local Learning Provision

*Completion by 2014*

Encourage greater provision of local learning courses in Martock

# Living, Learning and Livelihoods

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- Adequate employment that supports a range of skills and needs
- Support for business initiatives
- Enough affordable housing
- Enhanced opportunity for local learning
- An inviting environment for tourists and visitors

## Work Opportunities

*Completion by 2013*

Develop and run an independent, voluntary, community run facility committed to providing impartial support and information to everyone seeking advice on finding work, voluntary activity or learning opportunities

## Trading Estate Improvements

*Completion by 2013*

1. Complete project to tidy appearance of the industrial estate
2. Engage industrial units in open days to demonstrate to the community what they do and what opportunities they offer Martock

## Surgery Issues

*Completion by 2013*

Work with the surgery to improve the appointments' system

# Agenda

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2. Vision and planning themes
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# The Way Ahead

Subject to your agreement we will:

- Go firm on the projects
- Produce the 2012 Community Plan booklet
- Deliver it to all households in February 2012
- Simultaneously call for volunteers and project leaders
- Monitor resourcing and the delivery of the plan through M3CP



# Martock Community Partnership

## Local Community Plan 2012

**Public Meeting**  
**Martock Primary School**  
**10<sup>th</sup> November 2011**  
**7-9pm**

**Thank you for coming!**

